

Introduction

It is my belief that the only truly useful on-line help system is a graphical, interactive system where you can point to something and get instant information about it. Some programs do this by simulating a HyperCard stack. With the advent of Balloon Help, however, this has become obsolete. Balloon Help is a graphical, interactive system where you point at something with the mouse in order to get information about it.

TGP II is therefore fully equipped with Balloon Help. You can turn it on at any time by using the Balloon Help menu in the upper right-hand corner of your menu bar.

Of course, Balloon Help can't fully explain every nuance, and it is probably impossible to design a perfectly self-explanatory interface for any useful program.

I have therefore created two thick manuals filled with illustrations to try to fill this need. You received these manuals when you bought TGP II. Read them carefully, because they contain much useful information that makes TGP II easier to use.

In addition, I have collected the most obscure features of TGP II in the Notes section of this help system. (pull down the Help menu) This provides a quick way of refreshing your memory without having to dig out the manuals.

If you have questions about how to use TGP II or suggestions for improvements to either TGP II or the manuals, please contact me. If you experience problems while using TGP II, please contact me. My e-mail address is:

jafl@alice.wonderland.caltech.edu

I will usually be able to answer you within 24 hours.

Or you can send me regular mail at:

John Lindal
P.O. Box 4092
Point Dume, CA 90264
USA

If it is urgent, you can call me at (818) 795-4996 between 9AM and 6PM Pacific Time.

Ordering

If you haven't paid for this program, please do so. It has taken many years to get TGP II to where it is today. Please send US\$25 (check (paper, not rubber) or money order) to:

John Lindal
P.O. Box 4092
Point Dume, CA 90264
USA

and please let me know if you have an e-mail address. I won't discriminate, so if you don't have e-mail, I'll send you TGP II via regular mail. But it will be much easier for you if I have your e-mail address because I can then send you updated versions of TGP II as soon as they are ready, and I can more easily answer any questions and deal with any problems you may have.

Future Versions

If you have any suggestions for improving this program, please let me know. The program was, after all, written to help you. If you want to know how seriously I mean this, just consider the fact that I threw out TGP 1.50 and spent an entire summer writing TGP II from scratch so that it could do what you need it to do.

Credits

Thanks to all those who patiently reported bugs and suggested new features. Thanks also to Martin Charest for designing the icons.

Disclaimer

I have tried to debug this program on all the common Macs. However, I can't guarantee that it will work with all systems. If the program does crash, let me how it happened (the last thing you saw on the screen before the crash, error messages, and error numbers are very useful!), and I'll do my best to fix the problem.